

ADTRON PRODUCT WARRANTY

Adtron Corporation (Adtron) warrants Adtron products to meet the published product specifications associated with individual products and to be free from defects in materials and workmanship for a defined period of time from the date of original sale. The warranty period is product specific. Customers should contact their dealer or distributor, Adtron's website or Adtron with warranty period inquiries for a specific product. Customer is defined as the original purchaser of a product.

DISCLAIMER

Adtron makes no other warranties, express or implied, with respect to Adtron products. The warranty or warranties above do not apply to any products which have been subjected to or damaged by abuse, accident, disaster, misuse, incorrect installation, or operation outside of the conditions defined in the product specification. Further, this warranty does not apply to any products which have been altered or repaired, except by Adtron.

ADTRON DISCLAIMS ANY WARRANTY OF MERCHANTABILITY OR THE FITNESS FOR A PARTICULAR PURPOSE OR USE. ADTRON NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON, COMPANY OR ORGANIZATION TO ASSUME ON BEHALF OF ADTRON ANY OTHER LIABILITIES IN CONNECTION WITH THE SALE OF SUCH PRODUCTS OR OTHER GOODS.

REMEDIES

For Adtron products within their warranty period that fail or do not comply with the product specification Adtron's liability under this warranty, at Adtron's sole discretion, is expressly limited to (i) repair the defective products or goods; (ii) replace the defective products or goods with either a new or remanufactured product that is current at the time and is deemed equivalent in feature, function, and performance; or (iii) credit the amount of the original purchase price to the original Customer. In the event Adtron chooses option i) or ii), the warranty of the repaired or replaced product is the remaining term of the warranty of the returned product.

Adtron is not liable under this warranty unless the Customer submits a request for a Return Material Authorization (RMA) number to Adtron within 30 days of the Customer's discovery of a product defect. RMA number requests are made by contacting Adtron Technical Support prior to returning the products or goods to Adtron. Adtron will hold an RMA open for thirty (30) days from the date of issuance. If the Customer purchased the Adtron product from an Adtron authorized distributor or an Adtron authorized manufacturer's representative, the Customer should obtain the RMA directly from Adtron Technical Support and return the product directly to Adtron.

Customers must return warranty claim products within thirty (30) days from the date of RMA issuance in the product's original package (or equivalent) and in good condition, without the serial number or any part thereof altered, defaced or removed, to Adtron's facility accompanied by a written description of the defect involved. Adtron shall examine the products to determine whether the products are free of defects and in accordance with the manufacturer's specifications. This examination and final determination shall be made at Adtron's facility, and may be based upon Adtron's actual test report.

Customers choosing to ship warranty claim products to Adtron must: (i) assume the risk of damage or loss in transit; (ii) use the original shipping container (or equivalent); and (iii) pay the shipping charges to Adtron. The RMA number must be displayed in plain view on the return shipping documents. Adtron will pay return shipping charges. Products returned that Adtron determines are not defective and are within the manufacturer's specifications may be subject to a fee for freight and testing charges at Adtron's then current repair rates.

Adtron's sole liability, and the Customer's sole and exclusive remedy, is as provided herein.

ADTRON SHALL NOT BE LIABLE FOR ANY DAMAGES DUE TO DELAY IN DELIVERIES, SERVICE, USE OR LOSS OF EQUIPMENT OR DATA, OR OTHER PERFORMANCE. UNDER NO CIRCUMSTANCE AND IN NO EVENT SHALL ADTRON BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION BUSINESS LOST PROFITS, PERSONAL PROPERTY DAMAGE, PERSONAL INJURY OR THIRD PARTY LIABILITIES, ALL OF WHICH ARE HEREBY EXPRESSLY EXCLUDED. THE FORGOING PROVISIONS SHALL NOT EXTEND THE ORIGINAL WARRANTY PERIOD OF ANY PRODUCTS OR OTHER GOODS WHICH HAVE EITHER BEEN REPAIRED OR REPLACED BY ADTRON OR THE MANUFACTURER.

SPECIFIC PRODUCT WARRANTY PERIODS

All products have a 3 year warranty except as noted below.

The following product families have a 1 year warranty. The following list contains only those product families that had the latest original sale date within the past year.

- SDDA, Sddb, SDDP, SDDR, SDDS, I25FBR, A25FBR

CONTACT INFORMATION

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